

ANALOGUE METHOD DEVELOPMENT IN A DIGITAL AGE

Design method to translate analysis to early concept designs



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Concept for future submarine Combat Information Central

WOW!

Oh...

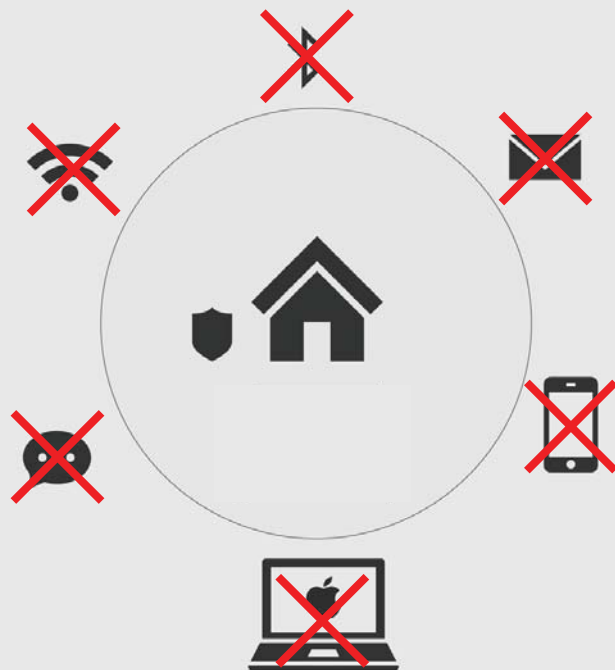
**As a designer to say it just feels right,
does not hold in the safety-critical industry.**

(Lurås, 2015)

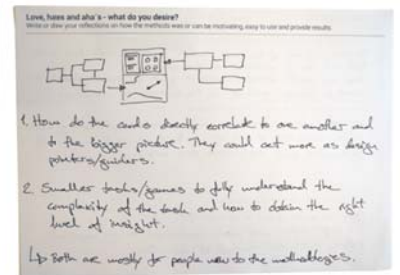
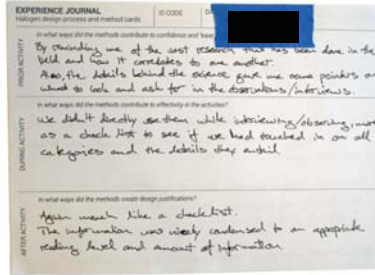
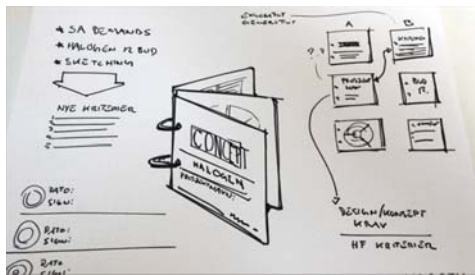
Industrial PhD focus

Develop an Situation Awareness informed method to support the translation of analysis to early concept designs.

REAL-WORLD SETTING: SECURITY MEASURES & RESTRICTIONS



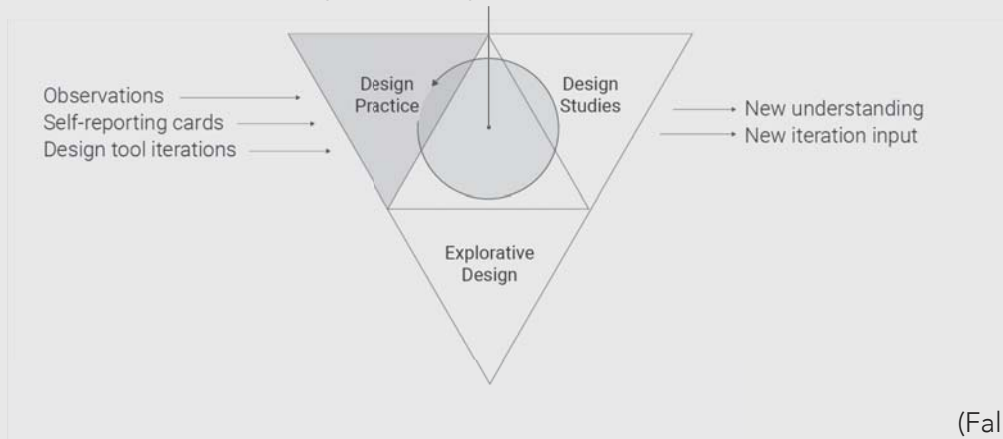
ANALOGUE DATA COLLECTION AND ANALYSIS



INTERACTION DESIGN RESEARCH TRIANGLE: PROTOTYPING AND ANALYSIS TOOL

1. Adaptable to a given situation (Dalsgaard, 2014; Peirce, 1974)
2. Ability to seek and achieve insights for design arguments (Jones, 1970; Schön, 1983)
3. Provide an adequate foundation for design judgment (Cross, 2006; Nelson & Stolterman, 2012)

Looping between practice and academia



(Fallman, 2008)

PAPER PROTOTYPE 1

SPRING 2016

AIM: QUICK AND DIRTY FLASH CARD



TESTS: SUPPORT INTERVIEWS, OBSERVATIONS AND ANALYSIS

EXEMPT FROM PUBLIC DISCLOSURE
Jfr. Ofi. § 21

FIELD TESTS

TESTS: TRANSLATING ANALYSIS IN A DESIGNERLY WAY

EXEMPT FROM PUBLIC DISCLOSURE
Jfr. Ofi. § 21

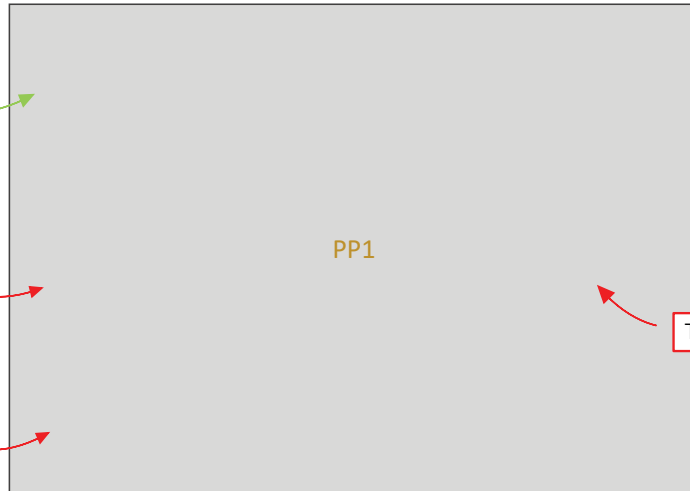
EARLY CONCEPT DESIGNS

RESULTS: OK, BUT TOO SIMPLE AND RIGID

Prototype helped to easily identify and understand the operators' workflow and decision-making processes

Millers Law: Nuances and descriptive articulations of design and SA were lost

Principles failed to trigger *what if's* and critical reflection.



To abstract and confusing scale.

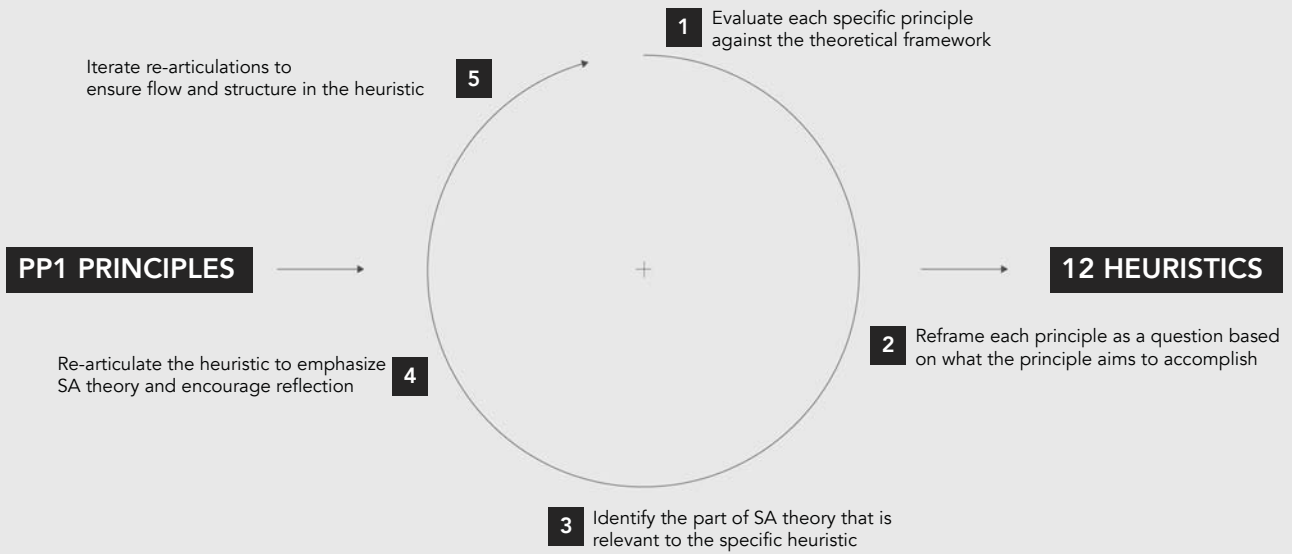
EXEMPT FROM PUBLIC DISCLOSURE
Jfr. Ofi. § 21

PAPER PROTOTYPE 2

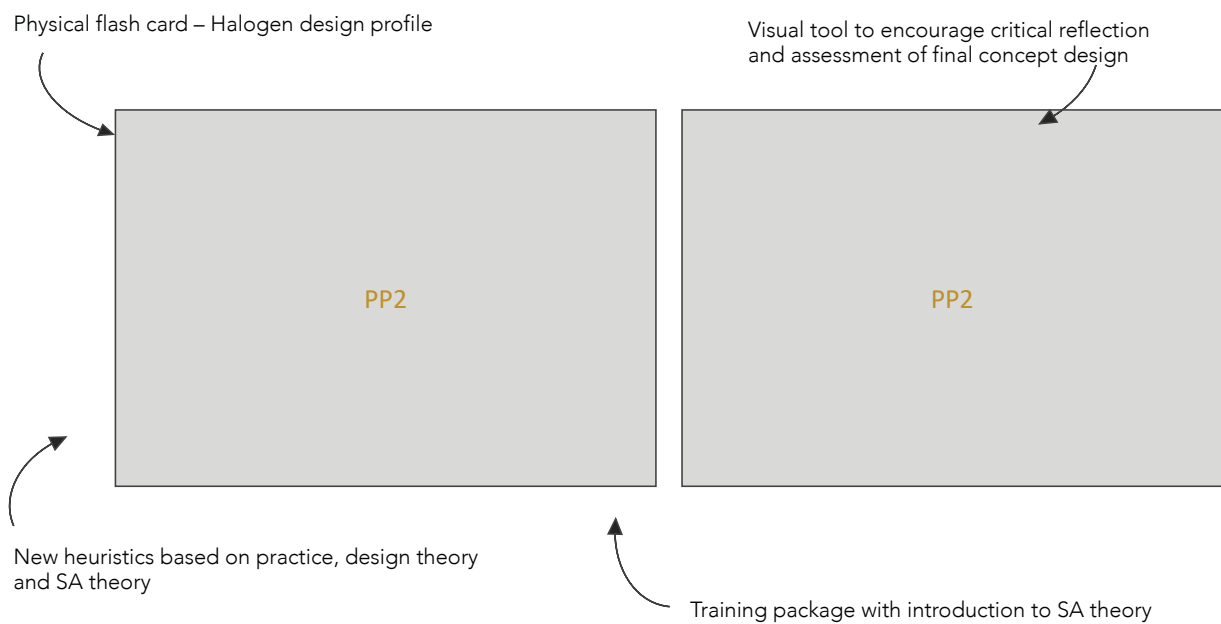
FALL 2016 – SPRING 2017

EARLY CONCEPT DESIGNS

PP2: RE-ARTICULATING PRINCIPLES TO DESIGN HEURISTICS



AIM: ENCOURAGE CRITICAL REFLECTION AND ARGUMENTATION



TESTS: LOOPING AND SMALL ITERATIONS

EXEMPT FROM PUBLIC DISCLOSURE
Jfr. Ofi. § 21

FIELD TESTS

Observations and use in context



Generated new understandings and
prototype iterations



TESTS: DEVELOP DESIGN CONCEPTS AND VOCABULARY

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PP2

Test on small prototype iterations



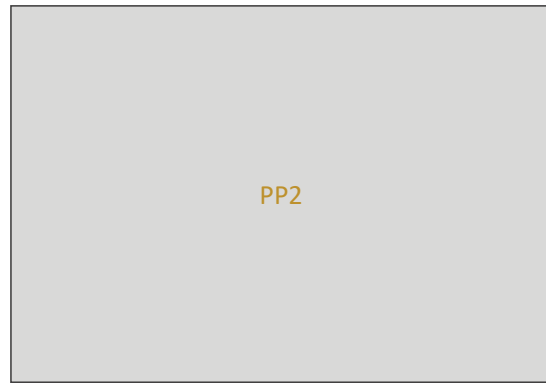
EARLY CONCEPT DESIGNS

EARLY CONCEPT DESIGNS

RESULTS: ACCEPTED AS A METHOD, BUT LACKS PRECISION

New heuristics encouraged critical reflection.

Confusing and time-consuming to use



SA theory course and experience with PP1 enabled easy and seamless implementation of PP2.

Designers gradually gained explicit knowledge of SA theory.

Certain terminology and articulations of the heuristics conflicted with HF specialists' interpretation of SA theory.

EXEMPT FROM PUBLIC DISCLOSURE
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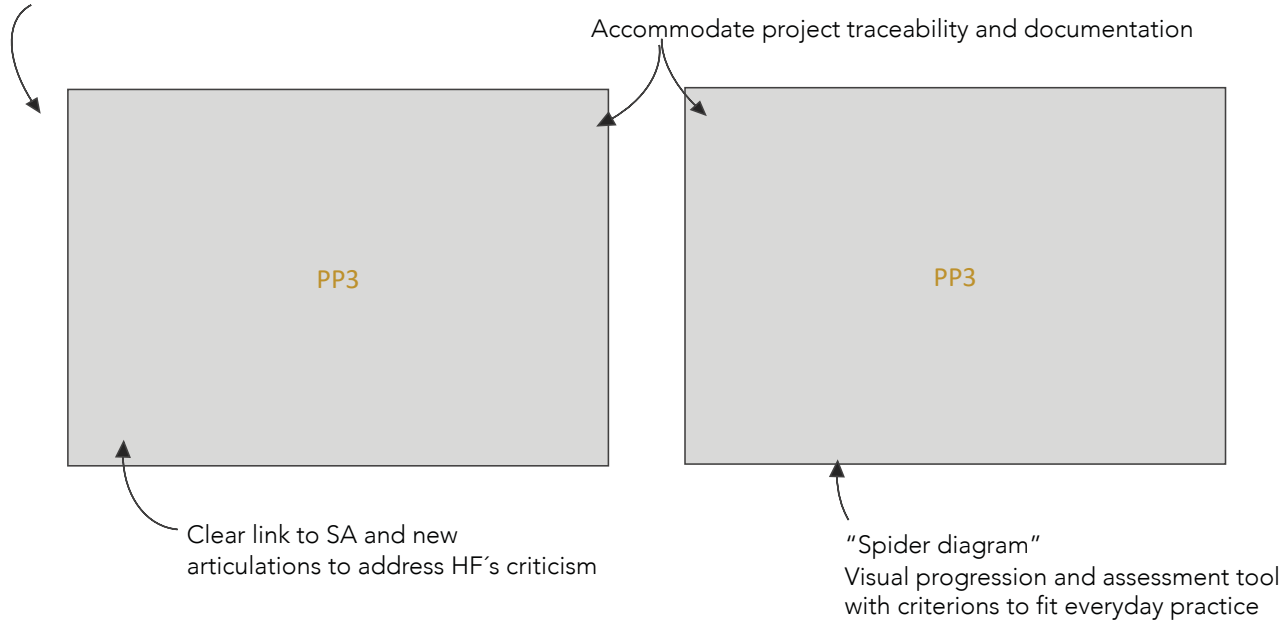
PAPER PROTOTYPE 3

SPRING 2017 – FALL 2017

EARLY CONCEPT DESIGN

AIM: IMPLEMENT AS AN OPERATIVE METHOD

Dark colour to increase contrast and sense of "product"



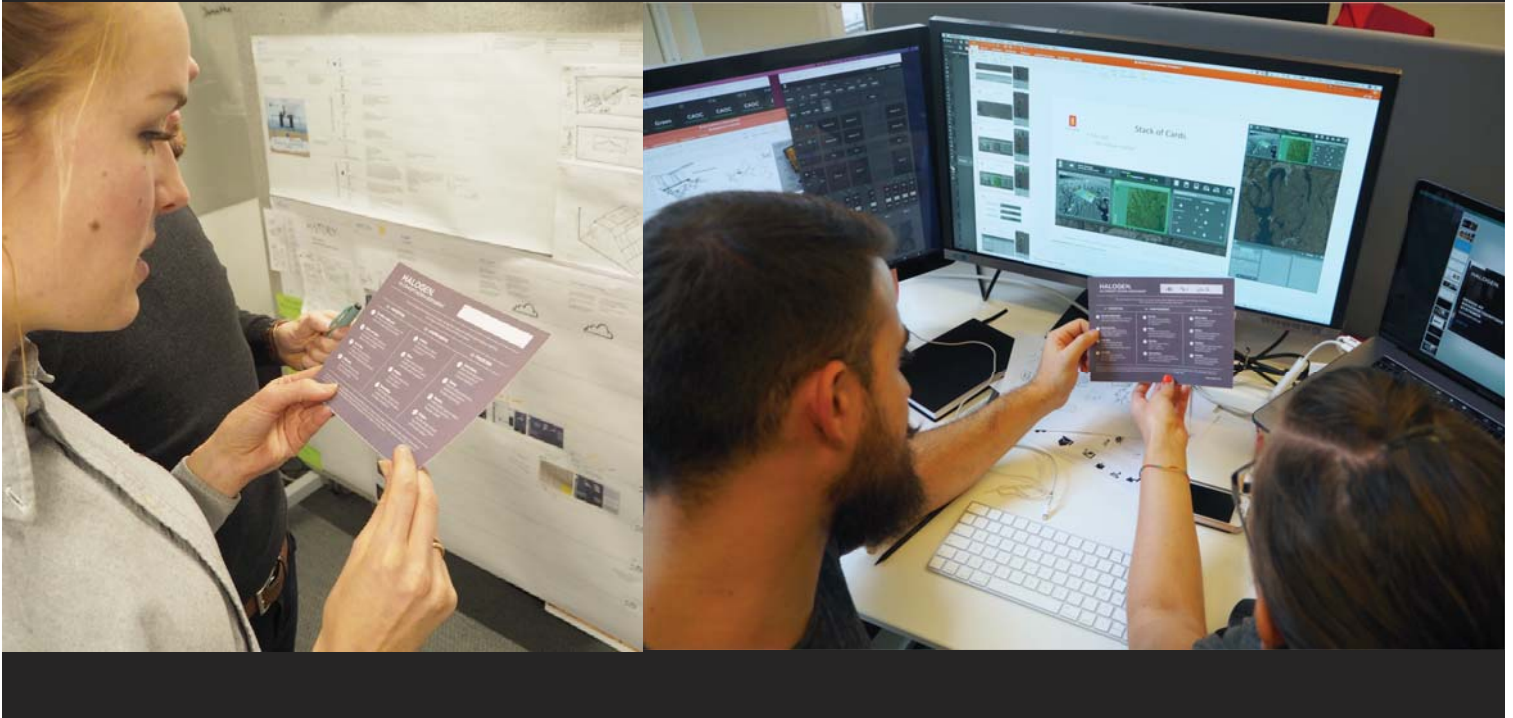
TESTS: DESIGN ARGUMENTATION AND JUDGMENT

EXEMPT FROM PUBLIC DISCLOSURE
Jfr. Ofi. § 21

EARLY CONCEPT DESIGNS

EARLY CONCEPT DESIGNS

TESTS: OTHER PROJECTS AND DESIGNERS



RESULTS: APPLIED AS A RELEVANT METHOD TO PRACTICE

Designers apply the method to build argumentation and validation of a concept design.

Spider diagram creates confidence and awareness of a design concepts strengths and weaknesses

PP3

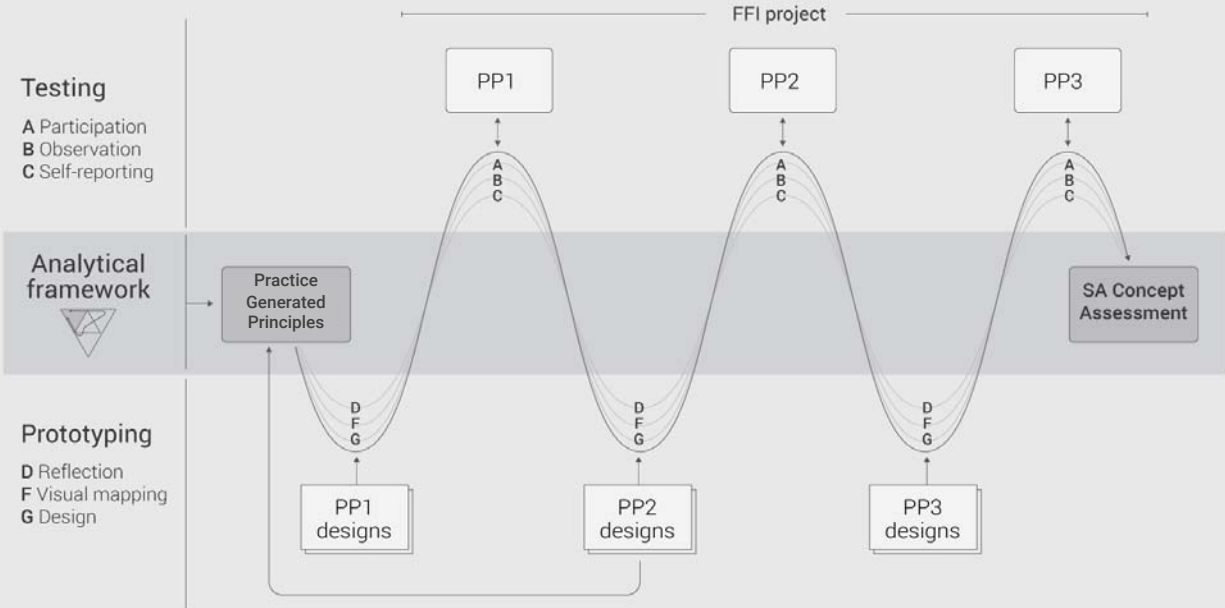
PP3

Working alone over long period of time and high workloads triggered biased behavior towards the designers. Identified through observations and looping in the Fallman triangle

Proprietary method – limitations to dissemination and access

MAIN TAKE AWAYS

ANALOGUE PROCESS: ITERATIVE AND USER-CENTRED DEVELOPMENT



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1. Inexpensive and analogue design tools demonstrated an effective and low-barrier approach for implementing a method in a real-world setting.
2. An iterative and user-centric approach gradually trained the practitioners in use of the design method.
3. Through this training process, unfamiliar theory was introduced and iteratively learned through practical application.
4. Looping in the Fallman Triangle supported the development process to build rigor and relevance to the final method.

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